

8/17/19 HOA Meeting

Call to order Mrs. Erica Best 10:01 A.M.

\*Review Agenda

\*Review Meeting Rules

\*Old Business-

- Pool use is a privilege given to those who are current on dues- complaints from residents led to acquiring security, privately owned security firm. All residents must have key card for pool access. Key card issues report to Lanier. Pool hours from 8A.M. to 8P.M. Security \$ per hour, \$ per week. Estimate cost to date \$, from July to current. FY2020 estimated cost for 26 weeks, \$.

- Website, 8 members in attendance have visited website. New features include pop up quick reference guide. Documents available including ARB permit forms, Bylaws, Covenants, Handbook 2015, FAQs and contact info

\*New Business

- Board Elections, introduce the election process. TBD vacancies and positions needed to be filled. Looking for members who have a positive outlook and skills to offer. Volunteer position.

- Community Census, seeking updated contact information. Request for contact information will be mailed to resident, resident will return form, Lanier to update records. Completion of census will result in effective communication. 9 members received and reviewed email blast with board agenda.

\*Association Financials

-AR trend, review definition of AR. AR strategy, review AR ageing report, develop payment plan set up process, request collection status report, review FY2020 annual dues. Sept board meeting discuss FY 2020 budget.

-Pool Expenses, pool security will increase spending.

-Landscaping, change in landscaper decreased cost.

\*Homeowners Forum

-Question- pool security in use in all weather? yes

-Question- dog waste receptacles? discuss for FY2020 budget and brainstorm potential solutions

-Request- Increase daily pool security hours and decrease season duration

-Question- Change in pool hours 3-8 Mon-Thurs, 8-8 Fri-Sun? Temporary until gate issues resolved

-Question- Change in trash/recycling pickup schedule? (answer from councilmen Mark) Recent meeting with republic and city council, Contract is up for bid, contract to expire 2/1/2020. Republic to be present at next city hall meeting, 8/22/19 6:30 PM old city hall. Contact city via website or calling city to report any missed pickups. City wide issue.

-Request for no advertising in HOA Facebook, suggest set up for a new Facebook for Lakeshore business owners. Board is navigating more to Website.

-Problem- Sinkhole between 11 and 13 Laurel- Report problem to city

-Request for overview of Benton Blvd Project- (Councilman Mark answer) Review Benton Blvd and Meinhard upgrades/extensions

-Suggest community clean up event, possibly use pressure washing vendor to donate time/ community service hours for youth organizations

-Question- Community Gym? Financials impact make it impossible at the current time, reach out to local gyms for community discount

-Question- What percentage of homes are not paying associations dues? Currently working with Lanier to seek this information

-Question- does Lanier issue receipts for mailed in dues? No, suggestion to go to Lanier's office to make payment and obtain a receipt at time of payment

-Suggestion- add link to website for republic

-Question- Are gators removed from the Lake? We are working with Trapper Jack to remove any gator issues.

\*Recaps (Pros/Cons)

+improved communication

+improved landscaping

+increased meetings and progress

-cleaner community

-request asking parents presence at bus stops

-more detailed landscaping